

Identification of your pump

Rapid assistance if you need repairs



Your NETZSCH pump was custom-built for your application. The uniquely allocated serial number means that we, as the manufacturer, can assign your pump to you and at the same time have access to all the data for it. To make communication with you about your pump easier, please keep this number available.

You will find the serial number in the following two places on your pump:

- Type plate
In addition to the serial number, you will also find information on the year of manufacture, pumping capacity, speed and pressure of the pump here
- Serial ID plate or stamp
This only contains the serial number

Depending on the series, the type plate and serial ID plate are mostly located in the same places, but differences are possible related to the design.

Spare parts service for parts orders

A highly-motivated team of experienced experts is available to answer your queries and deal with your spare parts orders during the following business hours:

Mon.–Thu.: 08:00 – 17:00

Friday: 08:00 – 14:30

Emergency service for spare parts

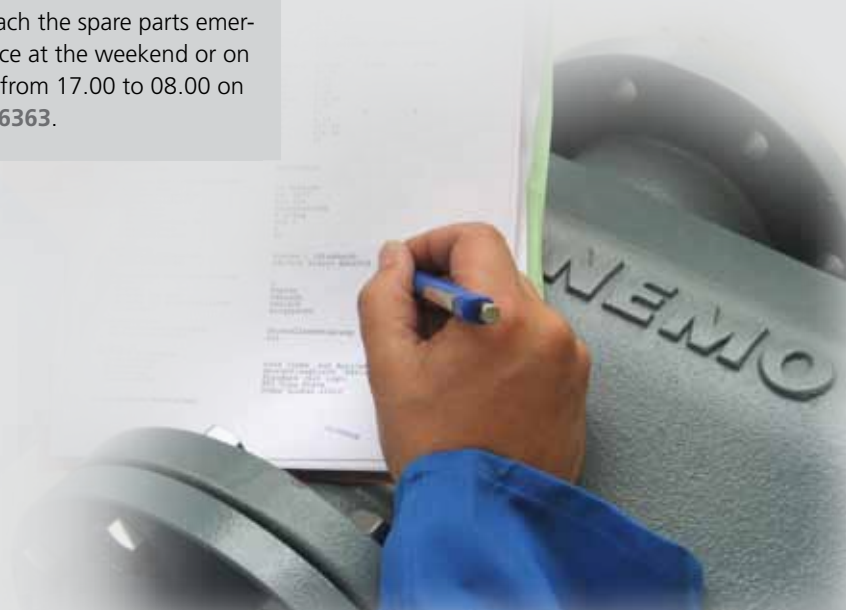
If your pump is not performing to full capacity, we are there for you, at any time of day or night. You can reach our spare parts emergency service around the clock, any day of the year. This means you can order¹ spare parts and immediately have them shipped in an emergency, even outside business hours.

Spare parts service

You can reach our spare parts service on the telephone number you know already or on **08638/63-1050**.

Spare parts emergency service

You can reach the spare parts emergency service at the weekend or on week days from 17.00 to 08.00 on **08638/63-6363**.



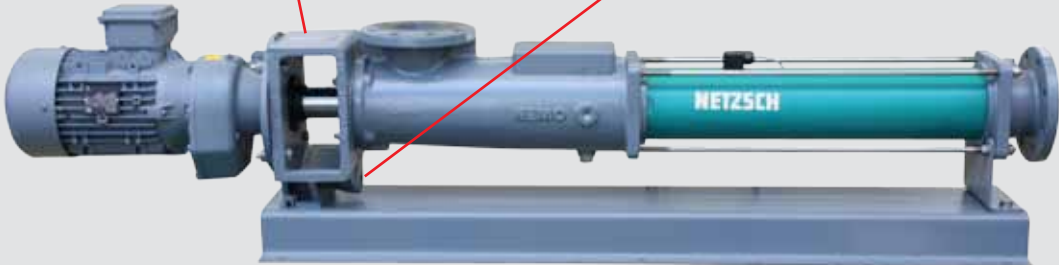
Range NM - since 1993



Type plate at the top on the lantern



Serial ID plate with the serial number on the support of the lantern

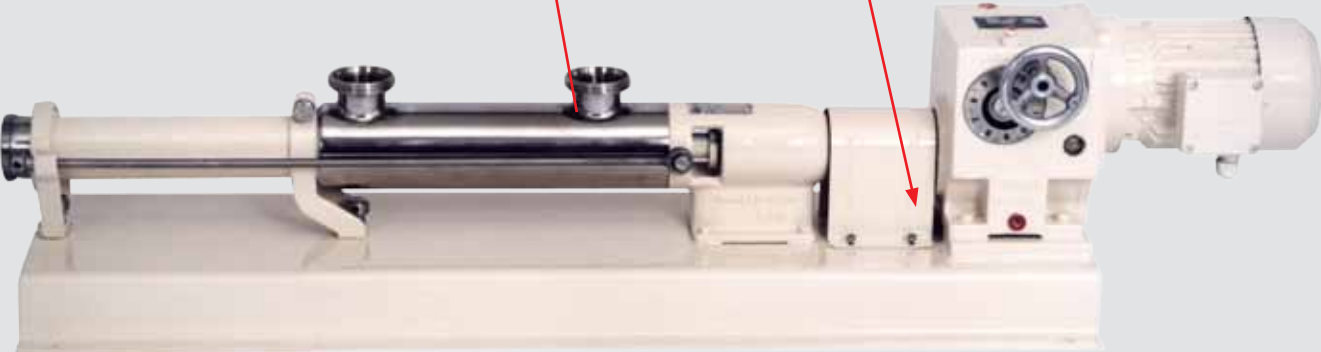
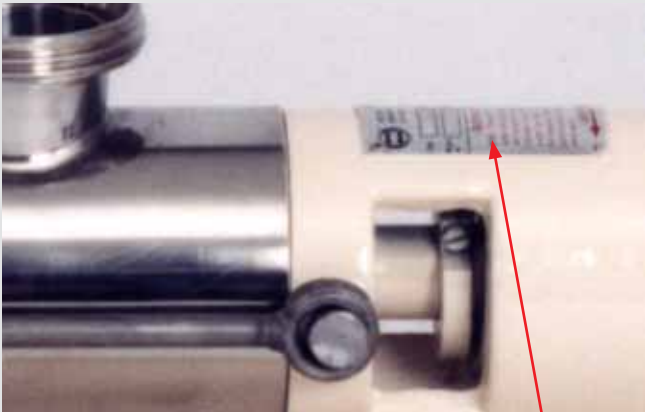


Range NL - since 1970



Type plate

Serial ID number
on the other side in this position



Range NU - since 1965



Type plate



Serial ID number on the pump housing flange on the drive side



Range NE - since 1965



Type plate

Serial ID number at the top on the bearing housing

